

To: All Our Valued Customers: A Coronavirus Work Site Risk Assessment

From: David Smith, President

Valued Customers:

As COVID-19 (coronavirus) continues to affect individuals and businesses around the globe, Accu-Chek, Inc. is monitoring this situation very closely. Our top priorities are the health and safety of our employees and customers while minimizing the spread of the virus and mitigating effects on our business and Supply Chain. Our efforts and activity are based on the guidance provided by the Centers for Disease Control and Prevention for businesses and employers.

(<https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html>).

First and foremost, please know that Accu-Chek will not send an employee to your site to perform calibration that shows any known symptoms of the coronavirus. We are taking every precaution to ensure the safety of all customers by screening our technicians before they leave our site. Each technician is asked to self-assess their health condition and symptoms no less than twice daily. All our employees are asked to take appropriate preventative measures such as handwashing with soap and water for 20 seconds, avoid touching eyes, nose, and mouth, social distancing, covering coughs, etc. This includes regular and consistent use of hand sanitizer and disinfecting spray and wipes, as well as an increased cleaning and sanitizing of all company-operated equipment.

Importantly, we will provide prompt notification to you if Accu-Chek is impacted by COVID-19. We will notify the contact at each company we've visited within the past 25 days of an occurrence of the coronavirus affecting our employees, business, or Supply Chain. Likewise, we ask our customers to notify us if a COVID-19 instance occurs at your facility within 25 days after one of our employees has visited your facility.

Accu-Chek is following guidelines to protect our employees and customers by emphasizing the monitoring of symptoms associated with the coronavirus such as fever, cough, and shortness of breath. We are asking any employee that exhibits any of these symptoms or does not feel well to please stay home, avoid interacting with others, and contact their healthcare professional. Employees are asked if they are ill to not return to the workplace until fever-free for at least 24 hours without the use of fever reducing medication.

Accu-Chek, Inc. has strongly advised our employees to cancel or reschedule any nonessential travel to countries experiencing widespread ongoing transmission of the coronavirus. We have implemented a policy regarding the return to work waiting period for individuals that have:

1. Traveled to (or through) a Level 2* or 3* country in the past 14 days.
2. Known contact with anyone that has traveled to (or through) a Level 2* and 3* country in the past 14 days.
3. Known exposure to anyone testing positive for coronavirus within the last 14 days.

*Level 2 and 3 countries with COVID-19 restrictions are set by the Centers for Disease Control and Prevention and are listed at: <https://wwwnc.cdc.gov/travel/notices/>.

Accordingly, Accu-Chek is asking all customers and suppliers confirm that any individual visiting our facilities has not traveled to Level 2 or 3 countries or had contact or exposure as described above.

If you have any questions about this matter, please contact your primary Accu-Chek contact. Thank you for supporting Accu-Chek, Inc. and for striving to protect both our workforces and the general public at large.